

Discovery Kids School Break Camp & Summer Camp

Registration, Cancellation & Refund Policy

Discovery Kids makes significant financial and operational commitments well in advance of each camp session, including staffing, facility reservations, supplies, enrichment programming, insurance, and administrative costs. For this reason, all school break camps and summer camp registrations are subject to the following cancellation policy.

Cancellation & Refund Schedule

Cancellation 3 or More Months Before Camp Start Date

Families who cancel their registration **three (3) or more months prior to the first day of camp** are eligible for a **50% refund of camp tuition paid**.

Cancellation Between 2 and 3 Months Before Camp Start Date

Families who cancel their registration **between two (2) and three (3) months prior to the first day of camp** are eligible for a **25% refund of camp tuition paid**.

Cancellation Less Than 2 Months Before Camp Start Date

No refunds will be issued for cancellations made **less than two (2) months before the start of camp**.

Camp Seat Transfer Option

Families who wish to withdraw less than two months before camp may locate another family to assume their child's camp registration.

A **100% refund of tuition paid** will be issued only after:

- A replacement family successfully registers for the same camp session;
- The replacement family completes all required registration materials and payments; and
- Discovery Kids confirms the transfer in writing.

Discovery Kids is not responsible for locating a replacement family.

No Refunds for Personal Circumstances

No refunds, credits, transfers, make-up days, or tuition adjustments will be granted for:

- Illness or injury
- Family emergencies
- Vacation or travel plans
- Schedule conflicts
- Changes in childcare needs
- Relocation
- Behavioral concerns
- Dissatisfaction with circumstances outside of Discovery Kids' control
- Staffing changes
- Withdrawal for personal preference
- Partial attendance, missed days, or early departure from camp

Staffing & Program Changes

Enrollment is in the Discovery Kids program and not with any specific instructor, counselor, specialist, therapist, coach, or staff member.

Discovery Kids reserves the right to make reasonable adjustments to staffing, schedules, activities, enrichment offerings, classroom groupings, field trips, curriculum themes, and daily operations as needed. Such changes shall not constitute grounds for cancellation or refund.

Circumstances Outside Discovery Kids' Control

Discovery Kids shall not be liable for refunds, credits, or reimbursement due to circumstances beyond its reasonable control, including but not limited to severe weather, transportation disruptions, public health concerns, government actions, facility issues, utility interruptions, emergencies, or other unforeseen events.

Registration Acknowledgment

Submission of registration and payment constitutes acknowledgment and acceptance of this Cancellation and Refund Policy. Families understand that camp spaces are limited and that Discovery Kids relies on enrollment commitments to operate programming successfully.

"Refund calculations are based on tuition paid and do not include non-refundable deposits and processing fees."